

Monthly Update #40

February 2008

Ujjivan News



Kolkata: The Kolkata Team inaugurates its new regional office at Tollygunge.



Kolkata: Santosh Roy conducts the ribbon cutting ceremony at the inauguration of Kolkata's Regional Office. More



Delhi: Ravi Bahl cuts the ceremonial ribbon at the opening of Delhi's regional office. More



Kolkata: Centre Leaders from the Kalighat Branch perform a traditional dance.

Milestones

Customer Outreach

- Whitefield branch reached 3000 customers.
- B.R. Pura branch reaches 1000 customers.
- Yelahanka branch reaches 1000 customers.

New Branches

• Delhi opens its fifth branch at Sultanpuri.

News Highlights

- Regional Operations are huge leap for Ujjivan's operations. Delhi and Kolkata will now be processing loan applications on-site, significantly reducing the loan turn around time. More
- Delhi and Kolkata's regional offices have shifted to larger, permanent locations. The new spaces will accommodate the staff needed to meet the regions' rapid expansion goals and localized operations.
- **Kolkata's** Dakhineshwar and Kalighat branches held their first Center Leader Meetings. More
- We've created a newsletter archive. <u>Track Ujjivan's</u> <u>history</u> from before we started operations by reading our updates dating back to August 2004.

Microfinance +

 Parinaam Foundation and Vittala International Institute of Ophthalmology held a successful eye camp at Bangalore's B.R. Pura branch. 182 customers and family members received free eye exams.

Organisation

Current Employee Strength: 295
Interns/Trainees/Probation: 221

• Total: 516

On the Horizon

- Ujjivan will pilot Individual Business Loan Product in partnership with Women's World Banking. The product offers larger loan sizes (Rs.16000 to Rs. 200000) to existing and new customers and is intended for business purposes only.
- In March four new branches are scheduled to open in Karnataka and two new branches in Kolkata.
- The plans and budget for 2008-09 will be completed this month and presented to the Board on 29th March 2008.

Business Results

As of Feb. 29, 2008:

- 58,154 Customers
- 50.546 Borrowers
- Rs.541.9 Million Loans Disbursed
- Rs. 310 Million Loans Outstanding
- 49,726 Customers Provided with Life Insurance Coverage
- 1,576 Customers and Family Members provided with Health Insurance

During February:

- 2,908 New Customers
- 9,864 New Loans Disbursed
- 98.73% Repayment Rate* (as on Feb.29, 2008)

Contact

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This monthly update is meant for Ujjivan stakeholders and friends. We request you to use your discretion in sharing it with colleagues, friends and others.

Prepared by Jimmy Ossman

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