



Training Officer Jyostna Gonsalves with the 15<sup>th</sup> Batch of new employees who completed the inclass training. This is the first batch at our new Training Centre

## Ujjivan News



**Bangalore:** 13<sup>th</sup> Branch opened at Peenya by Samit Ghosh February 14<sup>th</sup>, 2007. More...



**Bangalore:** Over 400 Customer Leaders met at Chamarajpet. Carol Furtado lights the lamp. February 27<sup>th</sup>, 2007. More...



Bangalore: T. M. Viswanathan handing over Rs.25,000 to C. Basavaraju of Chamarajpet Branch which won the 2<sup>nd</sup> Match of the Unitus Cup. More...

# Monthly Update #28

## Milestones:

- We opened our 13<sup>th</sup> branch at Peenya in North Bangalore on February 14<sup>th</sup>, 2007. This is the final branch for this financial year. Our target was 12.
- f Over 400 customer leaders of Chamarajpet branch met on February 27<sup>th</sup>, 2007.
- f In partnership with Vittala International Institute of Ophthalmology the Koramangala branch organized an 'Eye Care Camp' for 250 customers and family members on February 17<sup>th</sup>, 2007.
- f As a part of our completion of our pilot program in Bangalore we have updated & finalized our Field Operations Process Manual.
- The Head Office renovation work has been completed and all three floors are operational.

## Organization:

f Current Employee Strength: 115
 f Interns/Trainees/Probation: 61
 Total: 176

#### Month Ahead:

- f Preparations to begin our operations in New Delhi & Kolkata.
- f Complete the budget for the next financial year.
  - We are consolidating our operations in Bangalore and completing our pilot project on April 30<sup>th</sup>, 2007. There are number of lessons from our experience, both good and bad, since we started operations on November 1<sup>st</sup>, 2005, which we will review and use for our growth and business management in the next financial year.
    - Efficiency Project in collaboration with Unitus funded by the Bill & Melinda Gates Foundation.
- Outsource our IT infrastructure.
- Eye care camp for customers in Chamarajpet and Chandra Layout Branches.
  - Customer Leaders meet at Lingarajpuram Branch.

## **Business Development**

As of 28<sup>th</sup> February 2007:

- f 19586 Customers
- f 17610 Borrowers
- f Rs.104.2Million Loans Disbursed
- f Rs. 77.3 MillionLoan Outstanding
- f 97.49%
  On time repayment
- f 99.77% Repayment
- f 18121 customers provided with life insurance cover

# Contact

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This monthly update is meant for Ujjivan stakeholders and friends. We request you to use your discretion in sharing it with colleagues, friends and others.

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