

CORPORATE SOCIAL RESPONSIBILITY (CSR) POLICY OF UJJIVAN FINANCIAL SERVICES LIMITED

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A. UJJIVAN'S MISSION, VISION & OBJECTIVE ON CORPORATE SOCIAL RESPONSIBILITY (CSR)

The Corporate Social Responsibility (CSR) programs were started by the Company in the year 2010 much before it was made mandatory under the Companies Act, 2013. Ujjivan has always recognized its role as a corporate citizen and has continuously conducted self-sustained CSR programs for the communities at large.

Ujjivan directly and indirectly through its partnership with its CSR Partners, Parinaam Foundation and Piramal Foundation tries to educate and empower the various sections of rural India through social welfare; healthcare, education, vocational training, community development, shelter, and disaster relief, to enable the unserved community customers to lead a "better life".

The mission of our subsidiary 'Ujjivan Small Finance Bank Limited', which is a Small Finance Bank, is to be 'the best institution to provide financial services to the unserved and underserved customers and transform to a mass market bank' and hence helping the underserved communities is a part of our DNA. The Company also adopts a holistic approach to poverty reduction and is directly or indirectly engaged in social welfare programs in healthcare, education, vocational training, community development, shelter, and disaster relief.

Ujjivan Group through its sustainable measures, actively contribute to the social, economic and environmental development of the community in which it operates and ensures active participation from the community and thereby creating value for the nation.

B. UJJIVAN CSR ACTIVITIES

The Company constantly strives to ensure strong corporate culture which emphasizes integrating CSR values with business objectives directly or indirectly through its CSR partners like Piramal Foundation and Parinaam Foundation. It pursues initiatives to eradicate hunger poverty; promote preventive health care and make available safe drinking water; promote education, including special education, employment enhancing vocational skill training for women, promote gender equality, programs for empowering women and projects for environmental protection.

Ujjivan CSR activities span the following key areas and our single-minded goal here is to holistically approach poverty reduction, facilitating better education, providing free medical aid to the community in need and hence bettering the quality of lives through various social development projects:

Public amenities, Health and Hygiene:

- Eradicating hunger, poverty and malnutrition, promoting healthcare including preventive health care and sanitation including contribution to the **Swachh Bharat Kosh** Set up by the Central Government for the promotion of sanitation and making available safe drinking water;
- Community infrastructure development projects: Minor constructions and renovations such as bus stands (waiting sheds), public parks, schools and anganwadis, public toilets, water connections and public taps,



public library, Construction of foot over bridges, reconstruction/renovation of existing damaged infrastructure etc.

- Providing safe drinking water facilities at public places (bus stands, schools, hospitals etc.)
- Safety for the public (fencing electric transforms, road signals)
- Public health and hygiene (supporting PHCs & maternity homes, cleaning public places, clearing garbage dumps, providing dust bins, improving drainage, public awareness programs etc.
- Providing free or subsidized medical aid at identified select places

Promoting Education:

- To promote education including special education, employment enhancing vocation skills, especially among children, women, elderly and the differently abled and livelihood enhancement projects.
- Providing facilities in schools and anganwadis, initiatives for Girl child education, merit scholarships for technical education.

> Social Welfare:

- To promote gender equality, empowering women, setting up homes and hostels for women and orphans; setting up old age homes, daycare centres and other facilities for senior citizens and measures for reducing inequalities faced by socially and economically backward groups.
- Relief programs and facilities to orphanages, old age homes, mentally & physically challenged personals etc.

Others

- Contribution to the prime minister's national relief fund or any other fund set up by the Central Government
 for socio-economic development and relief and welfare of the scheduled caste, tribes, other backward
 classes, minorities and women.
- Rural development projects and slum area development.
- Any other projects that are relevant and qualify for CSR activities under the Companies Act, 2013.

C. APPROVAL

CSR spend, both the amount and the projects is approved by the Board of Directors.

D. UJJIVAN MANAGEMENT COMMITMENT TO CSR IMPLEMENTATION

Our Board of Directors, our management and all of our employees subscribe to the philosophy of proactive participation in social development programs as a part of their Corporate Social Responsibility and commitment to human welfare. We believe and act on an ethos of generosity and compassion, characterized by a willingness to build a society and make it a better place to live in that works for everyone. This is the cornerstone of our CSR policy.

Our Corporate Social Responsibility policy conforms to the provisions of the Companies Act, 2013, Schedule VII of the Act and the Companies (Corporate Social Responsibility Policy) Rules, 2014.



E. CSR FUNDS

The corpus for the purpose of carrying on the aforesaid activities would include the followings:

- 2% of the average Net Profit made by the Company during the immediately preceding three Financial Years.
- any income arising therefrom.
- surplus arising out of CSR activities carried out by the company and such surplus will not be part of the business profit of the company.

If the company is unable to spend its budgeted CSR expenditure for whatever reasons, it should be committed to covering the shortfalls of the last financial years by carrying them forward to the subsequent years and be committed to spending all the carry forwards including the CSR commitment for the respective financial year.

F. Monitoring

The management will provide a regular progress report to the Board, as the committee has been disbanded. This report would indicate:

- 1. Achievement since the last progress report / during the last half-year in terms of coverage compared to the target.
- 2. Achievement of the year-to-date in terms of coverage compared to the target plans to overcome shortfalls if any and support required from the Board to overcome the shortfalls.
- 3. Actual year-to-date spending compared to the budget and reasons for variance.

The Board shall seek a short progress report from the management on a half-yearly basis.