

Carol Furtado represents Ujjivan at the Unitus Leadership Summit held in Bali

Bali: The Annual Unitus Leadership Summit was held at Bali, Indonesia from 16th to the 18th October. Ujjivan was represented by Carol Furtado, COO – South. Unitus partners from across the globe participated in the summit. It provided a perfect platform for sharing partner knowledge and experience. The summit was designed around two modules “Leadership” and “Innovating for your customer”.

The participants were given an opportunity to speak about a topic that was critical to them and the solutions they have discovered, followed by a discussion on the topic. Exploring issues with peers from the industry on the current issues such as developing an ultra poor program, remittances, providing Health Insurance to customers, use of technology in Microfinance, social performance management parameters were really helpful in creating awareness and understanding the best practices followed across MFIs. The sessions were well facilitated by members of the Unitus team. The summit also encouraged informal Unitus partner gatherings to enable partners to get detailed inputs from the representatives of MFIs that have implemented ideas.

The summit concluded on the 18th Oct with a night out at a Balinese restaurant where in they experienced authentic Indonesian food.



Carol Furtado, COO, South Region, at the Unitus Leadership Summit